



Health & Safety: The Challenge of COVID-19

ANDRITZ continues to service its customers around the world despite the COVID-19 pandemic. However, strict precautions are insisted upon both in our own operations and at our customer sites to ensure the safety of our own personnel as well as of our customers and any people working on or around projects in which we are involved.

ANDRITZ, like any other technology and engineering company supplying complex equipment, has experienced many challenges in regard to COVID-19. We have had to completely rethink and reorganize the way we work from a Health & Safety point of view, to keep our people in our offices and factories safe, as well as to ensure the safety on our many project sites all around the world.

For the most part, we have been able to continue with our projects, as we have capable and professional people in the various locations in which we operate. This means that when essential personnel or project managers cannot travel, we have been able to continue with our local experts. We have found that the new communication technology tools ANDRITZ has been developing – using photos or live videos from project locations – have been extremely helpful to keep projects ongoing and even on schedule.

When travel has been essential, we have been collaborating with our travel security, and working very closely with several experts in the areas we operate in to assess the local situation before we send any personnel out to any projects. We have taken some time in the training and instructing of all ANDRITZ personnel involved in the projects. When any of our personnel arrive at a customer site, they are not only well aware of the precautions they need to take, but they are also well informed of how important it is to follow the local regulations and, of course, the requirements of our customers.

We have also laid down some of our own requirements for the customers we visit in order to minimize ANDRITZ personnel exposure to the virus, including:

- Ensuring full compliance with all local legal requirements and restrictions imposed by competent authorities to avoid and limit spread of the virus
- Organizing frequent sanitation and disinfection of all areas, vehicles, and facilities
- Defining and establishing a suitable access control system, in order to identify and track all personnel entering and leaving the facilities
- Ensuring adequate and sufficient physical distancing between all site personnel, also adapting, reorganizing and if necessary extending, the existing facilities and structures (especially in all common areas such as access gates, canteen, welfare facilities, etc.)
- Establishing a systematic monitoring of body temperature for all personnel (own employees, contractors' staff, delivery drivers, and visitors) entering the facilities
- Reducing situations where more than three persons are gathering. These meetings should take place only if absolutely necessary. Replacing face-to-face meetings and training with conference calls and online sessions
- Ensuring all personnel entering the premises are provided with suitable safety masks that must be worn at all times

ANDRITZ has also contributed in efforts to overcome the virus by using its extensive knowledge of nonwovens technology to create high quality face masks. The new D-Tech face mask line can produce up to 750,000 surgical masks per day. These masks have been used to cover the internal needs of the ANDRITZ Group and to support some local communities in Italy, when finding masks on the market was quite difficult due to the unexpected increased demand.

ANDRITZ is ready to face any new challenge associated to the COVID-19, satisfying customers' operational expectations, without compromising the health and safety of all involved parties.



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